



P.O. Box 271629, Salt Lake City, UT 84127-1629

First Last Name
Address E
City State ZIP

Date

Group/Employer Number: 000000

Notification: Action required for your Medicare Advantage Medical Savings Accounts (MSA)

Dear First Name:

We are writing to confirm that we have received your MSA enrollment from yourself or your employer. However, we are unable to open your account until we receive additional information from you to verify your identity. For your protection, the USA PATRIOT Act requires us as a financial institution to obtain, verify and record information that identifies each person who opens a new account.

Here's what we need to open your account:

1. A copy of this notification.
2. A copy of your Social Security card.
3. A copy of an unexpired, valid, government-issued form of identification with your photo and current physical address on it (for example, your driver's license, passport, state or government-issued photo ID).
4. If your photo ID does not have your current physical address, please send a copy of a utility bill with your name and current physical address listed, such as an electricity bill, gas bill, renter's agreement or mortgage statement.
5. Please make sure all documents are clear and readable. Increase the copy size of your Social Security card and photo ID to 200%.

Please upload the above documents online at optumbank.com/HSAEnroll. To simplify the process, you may take pictures of the documents and upload them using your mobile device*. This site uses HTTPS encryption to ensure all sensitive data you submit is private and secure. **Alternatively, you may send copies to Optum Bank:**

By mail:

Optum Bank
P.O. Box 30777
Salt Lake City, UT 84130-0516

By fax:

1-800-765-6766

Questions?

Call us at 1-855-893-2300,
24 hours a day, 7 days a week,
excluding major U.S. holidays..

If we do not receive the required documents by 00/00/0000, your enrollment will be cancelled. Re-enrollment is required for all cancelled enrollments.

Once we receive the required documents, your enrollment will be processed within 3 business days.

Thank you for your cooperation regarding this time sensitive matter.

Sincerely,
Optum Financial

IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT

To help the government fight the funding of terrorism and money-laundering activities, federal law requires all financial institutions to obtain, verify and record information that identifies each person who opens an account.

What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

* Data rates may apply.

Medicare Advantage Medical Savings Accounts (MSAs) are individual accounts offered or administered by Optum Bank®, Member FDIC, a subsidiary of Optum Financial, Inc., and are subject to eligibility requirements and restrictions on deposits and withdrawals to avoid IRS penalties. State taxes may apply. Fees may reduce earnings on account. This communication is not intended as legal or tax advice. Please contact a competent legal or tax professional for personal advice on eligibility, tax treatment, and restrictions. Federal and state laws and regulations are subject to change.